

The Vulnerable Elder: Raising Abuse Awareness Across the Health Care Continuum

• Program Overview •

As providers of health care to older people, caregivers are challenged to improve outcomes and provide safety for each person while tending to their psychological and physical wellbeing.

To address psychological needs, the presenter will acquaint all levels of staff with the various types of abuse and neglect and help them identify factors that may unintentionally create abusive situations. Through examples and discussion, participants will recognize characteristics of residents who are at risk for abuse, as well as those who may be abusive toward staff. Strategies will be explored to defuse such situations, creating a proactive approach to abuse prevention.

• Program Objectives •

1. Identify and differentiate various types of abuse and neglect.
2. Recognize stressors and issues that can create an abusive situation.
3. Discuss characteristics of residents who are at risk for being abused.
4. Describe coping techniques that provide proactive solutions to combat abuse.

• Sample Agenda •

Abuse and Neglect

What it is?

Residents at Risk

Staff at Risk

Defusing Difficult Situations

Creating a Proactive Approach

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